

Volunteer Role Description: Café staff



### **Primary Role – Cafe Volunteer**

- This is a visitor facing role that would suit someone who enjoys engaging with the public and creating a friendly and welcoming environment.

### **Overview**

- To be one of a team of volunteers led by the Café Manager who provide refreshments for visitors and volunteers.
- Vacancies for café staff exist for all occasions when the Museum is open to the public. This may be on a Tuesday (the one day a week the Museum routinely opens to the Museum) and/or a on family open day/special event of which there are around 20 every year (on a Sunday or bank holiday). The Museum is usually open 10am-4pm. Volunteers may prefer to attend for all or part of an opening (minimum commitment 2 hours).

### **Responsibilities and Duties**

- Preparing and serving hot and cold drinks
- Preparing and serving sandwiches and snacks
- Keeping the serving counter and kitchen preparation areas clean
- Cleaning and clearing away café tables.

### **Secondary**

- By agreement only, to assist in the museum shop and/or on the entrance desk.

### **Personal Qualities**

- This would suit someone with a friendly personality, clear communication skills and a willingness to contribute to the overall visitor experience.

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### **Knowledge and Experience**

- Level 2 Food Hygiene Certificate is required – training for this will be funded by the museum.

For more information about the role please contact us at  
[volunteering@waterworksmuseum.org.uk](mailto:volunteering@waterworksmuseum.org.uk)

For more information about the Museum please visit  
[www.waterworksmuseum.org.uk](http://www.waterworksmuseum.org.uk)

Waterworks Museum - Hereford is committed to providing equality of opportunity and welcomes all applications for volunteer roles.